



WISCONSIN ELECTRICAL EMPLOYEES BENEFIT FUNDS



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SPONSORED BY: INTERNATIONAL BROTHERHOOD OF ELECTRICAL WORKERS
LOCAL UNIONS #14, 127, 158, 159, 388, 430, 577, 890
NATIONAL ELECTRICAL CONTRACTORS ASSOCIATION-WISCONSIN CHAPTER

MAY 11, 2020

Enclosed are your Updated Identification Cards (ID) for you and your family from the Wisconsin Electrical Employees Health and Welfare Plan (the "Fund"). If you need additional ID cards please contact the Fund Office at the number above or send an email to fundoffice@weebf.org and put ID Cards in the subject field.

Only the Participants Name and ID number will appear on the cards, no dependents. If you live in Wisconsin, Illinois, Michigan, Minnesota or Iowa your Prefix (letters before your number) should be WZBWEE. If you live in any other State then your Prefix should be WNGWEE. **Please double check your new ID cards and notify the Fund Office immediately if incorrect.** Possession of this ID card does NOT guarantee eligibility for benefits.

Please also note the New Provider Portal link on the back of your ID card. This link, providers.weebf.org, allows a Health Care Provider to sign in 24/7 and check your eligibility, benefit coverage, deductible and out of pocket amounts paid to date.

The Fund has updated our website, www.weebf.com, and will continue to upgrade the site gradually over the next several months to eventually allow the filing of Flex Reimbursement requests, address changes, upload documents and forms directly to the Fund Office.

Notice of Summary of Material Modifications to the Summary Plan Description Booklet dated January 1, 2017 concerning material benefit changes for participants in the Wisconsin Electrical Employees Health and Welfare Fund (the "Fund").

Please be advised that the following benefit changes will take effect.

- Effective **June 1, 2020** the Trustees has approved to implement Anthem's Behavioral Health option of LiveHealth Online for In-Network Providers at \$0 co-pay. Please refer to the enclosed flyer for more information.
- Effective **June 1, 2020** Dental claims will now be filed directly to Anthem Dental Blue Network offering you more discounts and savings.
- Effective **May 1, 2020** the panoramic dental radiographs are payable at 100% once in a 60 consecutive month period.
- Effective **May 1, 2020** intra-oral x-rays are payable at 80% under the Comprehensive Dental Plan (no longer covered under the Preventive Dental Plan).

Reminder: Effective June 1, 2020 the temporary benefit coverage for In or Out of Network NON-COVID-19 diagnosis telehealth/teleconference/virtual visit charges will no longer be eligible for benefit payment **UNLESS** you are using LiveHealth Online.

Please feel free to contact the Fund Office at the number shown above if you have any additional questions.

Sincerely,

Wisconsin Electrical Employees
Health and Welfare Plan



LiveHealth Online Psychology

Have a video visit with a psychologist or licensed therapist in just a few days

LiveHealth Online Psychology — quick, easy and private

If you're feeling stressed or anxious or you're just having a tough time, it's okay to ask for help. And with LiveHealth Online Psychology, talking to someone is easier and more convenient than ever. You can have a video visit with a psychologist or licensed therapist from your home, or wherever you have internet access. Curl up on the couch or find a quiet spot on the porch. Just download the free LiveHealth Online mobile app or visit livehealthonline.com on a computer with a webcam, to get started. It's free to sign up, and video visits are completely private and confidential. Most of the time, you can have a video visit with a psychologist or therapist in seven days or less.* This may be faster than waiting for an office visit.

Make an appointment that's convenient for you

1. Visit livehealthonline.com or use the mobile app to create an account or log in.
2. Select **LiveHealth Online Psychology** for a video visit.
3. Choose from a list of available psychologists and licensed therapists.
4. Set up a day and time for your visit.

Or you can schedule an appointment by calling
1-844-784-8409 from 7 a.m. to 11 p.m. ET or PT.

Your first visit

After you schedule your appointment, LiveHealth Online will send you an appointment confirmation. Visits usually last about 45 minutes and you'll see your cost for the session before it even starts.

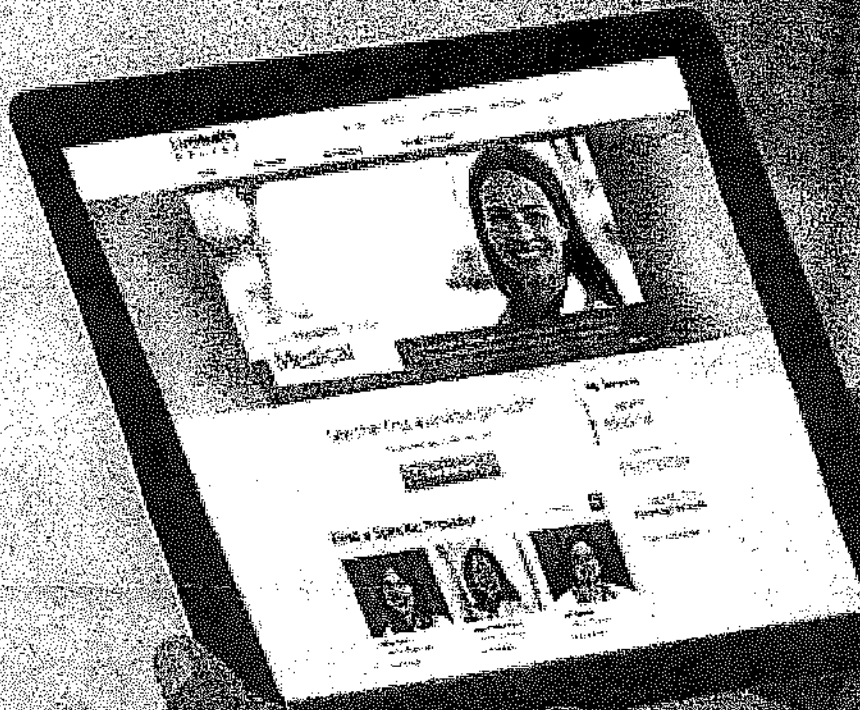
LiveHealth Online Psychology can help with conditions like:

- Stress
- Anxiety
- Depression
- Relationship or family issues
- Grief
- Panic attacks
- Stress from coping with an illness
- Substance abuse

Keep in mind that psychologists and therapists using LiveHealth Online do not prescribe medications.

Anthem. 

LiveHealth
ONLINE



Sign up for LiveHealth Online

Sign up today — so you're ready
for a video visit when you need it

Using LiveHealth Online, you can have a private and secure video visit with a board-certified doctor 24/7 on your smartphone, tablet or computer with a webcam. It's a quick and easy way to get the care you need with no appointments or long wait times.

When your own doctor isn't available, use LiveHealth Online if you have pinkeye, a cold, the flu, a fever, allergies, a sinus infection or other common health condition. A doctor can assess your condition, provide a treatment plan and even send a prescription to your pharmacy, if it's needed.¹



LiveHealth
ONLINE

How to get started

Rather than waiting to sign up when you're not feeling well, register today so you're ready for a visit when you need one. To sign up, visit livehealthonline.com or download the free LiveHealth Online app to your mobile device. Next, you:

1. Choose **Sign Up** to create your LiveHealth Online account. Then enter information like your name, email address, date of birth and create a secure password.
2. Read the *Terms of Use* and check the box to agree.
3. Choose your location in the drop-down box of states.
4. Enter your birth date and choose your gender.
5. For the question "Do you have insurance?", select **Yes**. Be sure to have your Anthem member ID card handy to complete your insurance information. If you choose **No**, you can still enter your insurance information later.
6. For **Health Plan**, in the drop-down box, select **Anthem**.
7. For **Subscriber ID**, enter your identification number, which is found on your Anthem member ID card. Select **Yes** if you are the primary subscriber or **No** if you are not the primary subscriber.
8. Insert a service key if you have one. If you don't have a service key that's OK, this is optional and not required to register.
9. Select the green **Finish** button.

Your account securely stores your personal and health information

You can be confident knowing you can easily connect with doctors when you need to consult about certain conditions, share your health history, and schedule online visits at times that fit your schedule.

How to use LiveHealth Online for a video visit with a doctor



Questions about how to use LiveHealth Online?

Call toll free at 1-888-LiveHealth (548-3432) or email help@livehealthonline.com. If you send us an email, please include your name, email address and a phone number where we can reach you.

¹ Prescription availability is defined by physician judgment and state regulations. Visit the home page of livehealthonline.com to view the service map by state.

² Select a doctor licensed to practice in the state where you're physically located. If that doctor is seeing another patient, you can choose to go to an online waiting room or you can select another doctor who is available at that moment.

LiveHealth Online is the trade name of Health Management Corporation, a separate company providing telehealth services on behalf of Anthem.

If you're a retiree or have coverage that complements your Medicare benefits, your employer sponsored health plan may not include coverage for online visits using LiveHealth Online. Check your plan documents for details. You can still use LiveHealth Online, but you may have to pay the full cost of a visit. Online visits using LiveHealth Online may not be a covered benefit for HRA and HSA members.

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. Copies of Colorado network access plans are available on request from member services or can be obtained by going to anthem.com/networks. In Connecticut: Anthem Health Plans, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri: Anthem Health Plans of Missouri, Inc. RTT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. also HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thompson Health Plan, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI) underwrites or administers PPO and indemnity policies and underwrites the part of network benefits in POS policies offered by CompCare Health Services Insurance Corporation (CompCare) or Wisconsin Collaborative Insurance Corporation (WCIC). CompCare underwrites or administers HMO or POS policies. WCIC underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross and Blue Shield Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association.